

# Emiliano Chiozzi

## Engineering Manager | Mobile Products & Enterprise Systems

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### Professional Summary

I connect product, engineering, and business to build solid software, lead teams, and support operations where continuity matters.

My career spans more than 16 years of building software and expanding the scope of every decision: from quality and management systems to global mobile products and ERP platforms for industry.

I work close to the real problem. I understand processes, give teams context, and turn complex needs into solutions that can be maintained, evolve, and sustain the business.

### Work Experience

#### Systems Coordinator | Complejo Alimenticio San Salvador

Tucumán, Argentina | Jun 2025 — Present

*Technology aligned with industrial operations*

- I coordinate the analysis, development, and integration of information systems and ERP platforms for a food group with three production plants: one dedicated to dry pasta and biscuits, and two sugar mills.
- I lead the development team, setting priorities and ensuring technology solutions are aligned with the production, administrative, and management processes of each operation. I drive improvements focused on operational efficiency, information integration, and business continuity.

**Technologies:** ERP, Integrations, Industrial processes, Team leadership, Systems analysis, Project management, Continuous improvement

#### Mobile Development Director | Flight Centre Travel Group

Boston, United States | Jan 2018 — Mar 2025

*Mobile leadership for a global travel ecosystem*

- I was responsible for developing iOS applications for Flight Centre Travel Group's brands—including StudentUniverse, Flyaway, BYOjet, and FlightCentre—focused on flight sales.
- I led an eight-person team distributed between Boston and Brisbane, Australia, coordinating collaboration, priorities, and delivery across time zones. I defined the applications' architecture and technology choices, and guided each product through its full lifecycle: from initial concept to implementation, evolution, and production maintenance.

**Technologies:** iOS, Swift, SwiftUI, Mobile architecture, Team leadership, Product management, CI/CD, Scrum

#### Senior iOS Engineer | StudentUniverse

Tucumán, Argentina | Oct 2014 — Jan 2018

*Product evolution and engineering quality*

- In collaboration with a team based in New York, I developed two iOS applications for students: WeHostels, for accommodation bookings, and StudentUniverse, for searching and purchasing flights.
- I contributed to the technical evolution of both applications, which were initially developed in Objective-C, leading their full migration to Swift. I strengthened quality through code reviews and unit and automated testing. The company was later acquired by Flight Centre Travel Group.

**Technologies:** Swift, Objective-C, Testing, Mobile architecture

#### iOS Engineer | Cinefis

Tucumán, Argentina | Jul 2013 — Oct 2014

*Mobile social product*

- I developed an iOS application for an entertainment startup operating across Latin America, designed to connect film enthusiasts.
- The platform brought together cinema showtimes across the region, movie listings, and content about films and TV series. I contributed to the application's technical evolution, initially built with Apache Cordova, leading its migration to native Objective-C development to improve the iOS experience and performance.

**Technologies:** iOS, Objective-C, Apache Cordova, APIs and integrations

#### Software Engineer | NetMovies

Tucumán, Argentina | Aug 2012 — Jul 2013

### *Web platform development*

- I developed and maintained core features for an online DVD rental platform operating in Brazil, collaborating with a team based in São Paulo.
- I contributed to the platform's web development using HTML, CSS, Bootstrap, JavaScript, and Perl on a LAMP stack, supporting the evolution and maintenance of its features.

**Technologies:** LAMP, Perl, HTML, CSS, Bootstrap, JavaScript, Web development

### **Systems Analyst | Complejo Alimenticio San Salvador**

*Tucumán, Argentina | Jan 2011 — Aug 2012*

#### *First manufacturing systems*

- I contributed to building an ERP system from the ground up for a new manufacturing company, using .NET and MySQL as its technology foundation.
- I participated throughout the full systems analysis and development lifecycle: process discovery, requirements definition, design, implementation, and solution integration, supporting the plant and its operations through go-live.

**Technologies:** ERP, .NET, MySQL, Systems analysis, Process discovery, Requirements definition, Implementation, Go-live

### **Software Developer · PPQA | Everis**

*Tucumán, Argentina | May 2010 — Jan 2011*

#### *Software, quality, and processes*

- I worked at a Spanish consulting firm, collaborating remotely with a team based in Alicante, Spain.
- I contributed to COBOL development for Barclays Bank and to process and product quality assurance (PPQA) activities, helping prepare the organization for CMMI certification.

**Technologies:** COBOL, PPQA, CMMI

## **Technical Skills**

### **Technical leadership**

Teams with context, shared quality standards, and effective coordination across cultures and time zones.

- Team leadership
- Distributed teams
- Prioritization
- Product management
- Scrum
- Code review
- Product quality

### **Architecture and development**

Software decisions designed to sustain evolution, readability, and continuous delivery.

- SOLID
- Clean Architecture
- MVC / MVP / MVVM / VIPER
- API and integration design
- Git
- CI/CD

### **Mobile product**

End-to-end experience in transactional iOS applications and the evolution of real-world codebases.

- iOS
- Swift
- SwiftUI
- Objective-C
- Mobile architecture
- Unit and automated testing

### **Enterprise systems**

Technology and systems analysis connected to production, administrative, and management processes, from discovery through go-live.

- ERP

- Integrations
- Systems analysis
- Process discovery
- Requirements definition
- .NET
- MySQL

## Featured Projects

### A mobile ecosystem for global travel

*Flight Centre Travel Group · 2018—2025*

**Challenge:** Sustaining and evolving multiple iOS flight-sales applications for distinct brands, with collaboration between teams in the United States and Australia.

**Role:** Responsibility for the development and maintenance of the mobile portfolio, iOS team leadership, and coordination across time zones.

**Solution:** A shared approach to quality, technical evolution, and team alignment applied to StudentUniverse, Flyaway, BYOjet, and FlightCentre.

**Impact:** Product continuity for four brands and an 11-year progression from iOS engineering to mobile development leadership.

**Technologies:** iOS, Swift, Objective-C, Testing, CI/CD

### ERP in step with an industrial operation

*Complejo Alimenticio San Salvador · 2025—Present*

**Challenge:** Integrating systems and processes in a group with flour, pasta, biscuits, and sugar-mill production, where technology must support operational continuity.

**Role:** Coordinating ERP development and integration while connecting production, administrative, and technology needs.

**Solution:** Prioritizing and aligning systems solutions with the business's real processes and operational dependencies.

**Impact:** Standardization of processes and technological integration across business units, ensuring operational continuity and establishing a solid foundation for scaling efficiency measurement.

**Technologies:** ERP, Integrations, Data, Processes

## Education

**Information Systems Engineer** | National Technological University · Tucumán, Argentina | 2005 — 2010

**Systems Analyst** | National Technological University · Tucumán, Argentina | 2005 — 2008

## Professional Development

**Information Systems Specialization** | University of Minnesota · Online | 2025

**MIT 6.S191 Introduction to Deep Learning** | Massachusetts Institute of Technology - Cambridge, MA | 2025

**Managing Yourself and Leading Others** | Harvard Extension School - Cambridge, MA | 2019

**Professional Scrum Foundations** | Accenture - Boston, MA | 2019

**Machine Learning** | Stanford · Online | 2016

## Languages

**Spanish:** Native

**English:** Full professional proficiency